



ONLINE DISPUTE RESOLUTION (ODR) SURVEY

The consultation paper on “Strengthening the Investor Grievance Redressal Mechanism in Indian Securities Market by harnessing online dispute resolution mechanisms” was uploaded on the SEBI website on December 19, 2022. This paper sought to strengthen the existing complaint resolution procedure in the securities market in India by making use of Online Dispute Resolution mechanisms and extending MIIs administered mediation/conciliation and arbitration mechanism to all securities market intermediaries. In this regard, post the public consultation process, the matter was approved by the SEBI Board.

In light of the above, our discussion with the SEBI Officials & representatives from NSE, APMI is reaching out to you for collecting the data points, which are required for taking this work-flow forward.

- Please find appended herewith the link of the survey:
<https://docs.google.com/forms/d/1Y2r5OjlweYpUILLQncQz-n2LJqi0gcaXPQz0RMZs-lw/edit>
- Your responses to this survey are requested by **Wednesday 31st May '2023**.
- The google form will stop accepting responses **post 8.00 pm** on Wednesday 31st May'2023.

Submitting herewith the same for your support.

Warm Regards
Principal Officer,
Manager- Accounts & Operations
Association of Portfolio Managers in India
B-121,10th Floor, WeWork-Enam Sambhav,
G-Block, Bandra Kurla Complex, Mumbai- 400051