

FAQ Number II on Digital Client Onboarding

Sr. No	Query	Reply of APMI
1	Require Clarification on Nominee Details in Bank, Demat and PMS Application.	<p>Nominee details have to be same across Bank, Demat and PMS application in case where the:</p> <ul style="list-style-type: none"> - PMS provider is opening the Bank Account for the investor. <p>In cases where Bank Account already exist:</p> <ul style="list-style-type: none"> - Nominee details to be same across PMS and Demat account.
2	Require clarification on Online Video IPV & Liveliness check of the Investor	Please note that the term Online Video IPV (the term used in our earlier FAQ) is similar to the liveliness check of investor where multiple snapshots are taken of investor to verify the liveliness of investor.
3	Require clarification of the email ID & mobile number	<p>Email & Mobile numbers will be fetched from KRA and <u>there can be no change on this</u>.</p> <ul style="list-style-type: none"> - Additional email id and mobile number can be captured which can be used <u>in addition</u> with the email id fetched from KRA Email ID & mobile number <u>for communication purpose</u>.
4	Require clarification on the edit of the name	According to SEBI, the name on the application must match the ITD database. Therefore, name editing should be allowed in case of a mismatch with the ITD records.
5	Required clarification if data/documents can be fetched only from KRAs or other sources (like Digi locker) are also accepted?	Records should be fetched from KRAs and not from Digi locker.
6	Require clarification on Aadhar upload	Aadhar should be uploaded if it is not there in the KRA